



# Complex Care Conference

Thursday – Saturday, September 25 – 27, 2025

HUB for Clinical Collaboration  
on the CHOP Philadelphia Campus

## Course Overview

This two-and-a-half-day conference is intended for providers who currently care for children with medical complexity (CMC) or who are interested in learning to care for this population. This one-of-a-kind program offers an array of didactic and interactive sessions that will cover key complex care content areas, including a review of current diagnostic and management strategies, care of children with medical technology use, and innovations in research, medical education, patient advocacy, and models of care. Through learning, sharing, and networking, the goals of this educational conference are to give our collaborative community the tools necessary to best care for CMC and support their families.

## Course Objectives

- Develop improved proficiency in consensus-based and evidence-based management of children with medical complexity
- Perform hands-on skills training to care for children who use medical technology, including enteral feeding tubes, central lines, and respiratory technologies
- Explain how interprofessional team-based approaches can enhance the shared care of medically complex patients in various settings
- Employ effective communication tools to promote shared decision making among providers, patients and caregivers
- Foster their sense of belonging to a community of providers dedicated to care for children with medical complexity

## General Information and Course Registration Fees

The conference will be held in The Hub for Clinal Collaboration at Children's Hospital of Philadelphia. The registration fee includes continental breakfast, breaks, lunch, and syllabus material.

**Physicians:** \$650

**APPs/Nurses/ Other Healthcare Providers:** \$500

**Fellows/Physician Trainees:** \$400

## Accreditation



In support of improving patient care, this activity has been planned and implemented by the Children's Hospital of Philadelphia. The Children's Hospital of Philadelphia is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team.

## Designation of Credit

**Physicians:** Children's Hospital of Philadelphia designates this live activity for a maximum of 18.5 *AMA PRA Category 1 Credits™*. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

**Nurses:** This program provides 18.5 ANCC contact hours.

# Joint Accreditation



This activity was planned by and for the healthcare team, and learners will receive 7.0 Interprofessional Continuing Education (IPCE) credit for IPCE CREDIT™ learning and change.

## Hotel Accommodations

A block of rooms has been reserved at reduced rates at The Study at University City located just a few blocks from Children’s Hospital. The group overnight rate is \$249 single and double occupancy plus a 16.25% room tax. Participants are required to make their own hotel reservations by calling The Study directly at 215-387-1400. Please mention the name of the conference when making your reservation. The special room rate will be available until Monday, August 25, 2025. After that date, reservations will be accepted on a space and rate availability basis.

## Cancellation and Refund Policy

Children’s Hospital of Philadelphia reserves the right to cancel or postpone any course due to any unforeseen circumstances. In the event of cancellation or postponement, Children’s Hospital of Philadelphia will refund any registration fees but is not responsible for any related costs, charges or expenses to participants, including cancellation charges assessed by airlines/travel agencies. In order to process refunds for course withdrawals, cancellations must be received in writing by Monday, September 8, 2025. No refunds will be issued thereafter.

## Services for People With Disabilities

If special arrangements are required for an individual with a disability to attend this meeting, please contact the Continuing Medical Education Department at 215-590-5263.



# Complex Care Conference

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## PROGRAM

Thursday, September 25, 2025

- 8:00 a.m.      Breakfast, Registration & Conference Overview
- 8:30 a.m.      Introduction & Opening Keynote  
*Annique K. Hogan, MD*  
*Monica Jones, Family Advocate*
- 9:30 a.m.      Care Plans and Care Coordination (Inpatient & Outpatient)  
*Kathryn Leach, DNP, CPNP-PC*  
*Christina McClam, MD*
- 10:30 a.m.     Break
- 10:45 a.m.     When to Access Developmental and Behavioral Care in Complex Patients  
*Mary Pipan, MD*  
*Winona Chua, MD*  
*Alexandra Seabury, MD, MS*  
*Kathleen Campbell, MD, MHSc*
- 11:45 a.m.     Break & Grab Lunch
- 12:00 p.m.     Lunch & Learn: Bone Health in Children with Medical Complexity  
*David Weber, MD, MSCE*
- 1:00 p.m.      Respiratory Insufficiency and Obstructive Sleep Apnea  
*Danna Tauber, MD, MPH*  
*Kristine A. DellaBadia, MD*
- 2:00 p.m.      Aspiration  
*Antoinette Wannes Daou, MD*  
*Akhila Shapiro, MD*
- 3:00 p.m.      Break
- 3:15 p.m.      Choose Your Own Adventure:
1.    Clinical Care: Sialorrhea  
*Elana Katz, MD*  
*Morgan Congdon, MD, MPH, MSEd*

2. **Program Development: Complex Care Medical Directors & Operations Leadership Meeting**  
*Annique K. Hogan, MD*
  3. **Professional Development: Caring for Ourselves So We Can Care for Others: Resilience for Healthcare Professionals**  
*Miriam Stewart, MD*
- 4:15 p.m.      **Break**
- 4:30 p.m.      **Choose Your Own Adventure:**
1. **Joint Session of Hands-on Learning Clinical Care:**
    - **Tracheostomies and Airway Management**  
*Melissa Phillips, CRNP-AC/PC*
    - **Respiratory Clearance Therapies**  
*William Glenn, BHS, RRT-NPS*  
*Quinn Weisman, MD*
  2. **Communication & Professional Development: ‘Such a Lovely Family’: How We Talk to and About Families**  
*Shari Gitlin, MD*
  3. **Program Development & Clinical Care: Synergy with Specialists**  
*Matt Demczko, MD*  
*Nicole Jaffe, MD*
- 5:30 p.m.      **Adjourn for the Day**

## Friday, September 26, 2025

- 8:00 a.m.      **Breakfast**
- 8:30 a.m.      **Keynote: How a Theory of Medical Complexity Can Improve Patient Care**  
*Chris Feudtner, MD, PhD, MPH, HEC-C*
- 9:30 a.m.      **Pain & Irritability in Children with Severe Neurologic Impairment**  
*Julie Hauer, MD*  
*Pamela Mazzeo, MD*  
*Kristine A. DellaBadia, MD*
- 10:30 a.m.      **Break**
- 10:45 a.m.      **Gastrointestinal Dysfunction in Children with Medical Complexity**  
*Pamela Mazzeo, MD*  
*Christina McClam, MD*  
*Astrela Moore, PharmD, BCPPS*  
*Christine Quake, MD*
- 11:45 a.m.      **Break & Grab Lunch**
- 12:00 p.m.      **Lunch & Learn: Benefits, Complications & Shared Decision Making about Enteral Feeding Tubes**  
*Annique K. Hogan, MD*  
*Nicole Jaffe, MD*

- 1:15 p.m.      Break
- 1:30 p.m.      Choose Your Own Adventure:
1.    **Clinical Care: Caregiver Teaching, Safety Preparations, Discharge Readiness & Community Resources Panel**  
*Emily Baumley, LSW*  
*Meghan Galligan, MD, MSHP*  
*Alexis Karkosa, MSN, RN, CPN*  
*Katie Locke, RN, BSN*  
*Ashley Palmer, Family Partner*
  2.    **Clinical Care: Genetic Testing – What, How, and When to Send?**  
*Matt Demczko, MD*
  3.    **Clinical Care: Hypertonia and Baclofen Pumps**  
*Elana Katz, MD*  
*Jennifer Danzig, MD*
- 2:30 p.m.      Break
- 2:45 p.m.      Choose Your Own Adventure:
1.    **Hands-on Clinical Care: Enteral Tubes & Central Line Learning Stations**  
*Dennis Hiller, BSN, RN*  
*Alexis Karkosa, MSN, RN, CPN*
  2.    **Clinical Care: Sexual & Reproductive Healthcare for Youth with Intellectual & Developmental Disabilities: Understanding Unmet Needs & Supporting Ethical Decision-Making**  
*Julia Durante, MD, MPH*
  3.    **Program Development & Professional Development – Complex Care Sustainability: Billing for Primary Outpatient & Consultative Services**  
*Annique K. Hogan, MD*  
*Nicole Jaffe, MD*
- 3:45 p.m.      Break
- 4:00 p.m.      Choose Your Own Adventure:
1.    **Clinical Care: Case Based – Multi-System Management of Complex Presentations**  
*Sara Hasan, MD*  
*Sophie Lieberman, MD*
  2.    **Program Development: Role of Multi-Disciplinary Team in Complex Care Collaborative Models**  
*Sarah Garbolino, BSN, RN, CPN*  
*Noelle Heavey, MSN, RN, NE-BC, CPN*  
*Katie Locke, RN, BSN*  
*Kathryn Leach, DNP, CPNP-PC*



**3. Program Development & Clinical Care: Transition to Adult Care**

*Adam Greenberg, MSN, CRNP*

*Dava Szalda, MD, MSHP*

*Alyssa Siegel, MD*

*Shiela Quinn, DO*

**5:00 p.m. Adjourn for the Day**

## **Saturday, September 27, 2025**

**8:00 a.m. Breakfast**

**8:30 a.m. Iterative Decision Making & Uncertainty**

*Julie Hauer, MD*

**9:30 a.m. Break**

**9:45 a.m. Trauma-informed Communication with the Chronic Caregiver:  
From Disconnection to Connection**

*Tara Bamat, MD*

**11:00 a.m. Break**

**11:15 a.m. Choose Your Own Adventure:**

**1. Communication: Introducing Palliative Care and Goals of Care  
(Workshop Style)**

*Jennifer Hwang, MD, MHS, MEd*

**2. Professional Development: Research & QI Initiatives –  
Panel & Discussion**

*Chris Feudtner, MD, PhD, MPH, HEC-C*

*Pamela Mazzeo, MD*

**3. Professional Development: Teaching Complex Care to Pediatric  
Trainees & Advanced Practice Providers – Panel & Discussion**

*Kristine A. DellaBadia, MD*

*Kathryn Leach, DNP, CPNP-PC*

*Christina McClam, MD*

*Rebecca Tenney-Soeiro, MD, MEd*

**12:30 p.m. Closing Remarks**

Unless otherwise noted, faculty is from the Children's Hospital of Philadelphia and/or the Perelman School of Medicine at the University of Pennsylvania.

## Course Directors

### **Christina McClam, MD**

*Director, Continuing Medical Education for Division of General Pediatrics  
Associate Director, Complex Care Education and Training Program  
Attending Physician, Complex Care & Compass Care Program  
Clinical Assistant Professor of Pediatrics*

### **Kathryn Leach, DNP, CPNP-PC**

*Director, Doctor of Nursing Practice Program, Wilmington University  
Nurse Practitioner, CHOP Compass Care Program & Complex Care Consult Team*

## Invited Speaker

### **Julie Hauer, MD**

*Attending Physician, Complex Care and Palliative Care, Boston Children's Hospital  
Professor of Pediatrics, Harvard Medical School*

## Course Faculty

### **Tara Bamat, MD**

*Associate Designated Institutional Official for Physician Trainee Well-Being  
Director of Operations, VitalTALK@CHOP  
Attending Physician, Complex Care and Palliative Care  
Associate Professor of Clinical Pediatrics*

### **Emily Baumley, LSW**

*Social Worker, Complex Care*

### **Kathleen Campbell, MD, MHSc**

*Postdoctoral Research Fellow  
Attending Physician, Developmental Pediatrics  
Pediatric Clinical Instructor*

### **Winona Chua, MD**

*Attending Physician, Complex Care, Pediatric Hospital Medicine, Neurodevelopmental Pediatrics & Acupuncture  
Clinical Associate Professor of Pediatrics*

### **Morgan Congdon, MD, MPH, MEd**

*Director, Division of General Pediatrics Medical Education Scholarship  
Director of Education, The David N. Pincus Global Health Fellowship Program  
Attending Physician, Complex Care & Pediatric Hospital Medicine  
Assistant Professor of Clinical Pediatrics*

### **Jennifer Danzig, MD**

*Associate Medical Director, Office of Feedback  
Attending Physician, Complex Care and Pediatric Hospital Medicine  
Clinical Associate Professor of Pediatrics*

### **Antoinette Wannes Daou, MD**

*Lead, Pediatric Bronchoscopy Education  
Pulmonary Co-Lead, Pediatric Airway Disorders  
Attending Physician, Pulmonology  
Assistant Professor of Clinical Pediatrics*



## Course Faculty (continued)

### **Kristine A. DellaBadia, MD**

*Co-Director, Advanced Practice Provider General Pediatrics Education  
Assistant Director, General Pediatrics Point-of-Care Ultrasound  
Attending Physician, Complex Care and Pediatric Hospital Medicine  
Assistant Professor of Clinical Pediatrics*

### **Matt Demczko, MD**

*Education and Fellowship Director, Mitochondrial Medicine Program  
Attending Physician, Complex Care, Human Genetics & Mitochondrial Medicine  
Assistant Professor of Clinical Pediatrics*

### **Julia Durante, MD, MPH**

*Medical Director, Pediatric and Adolescents Gynecologic Services  
Attending Physician, Adolescent Medicine  
Assistant Professor of Clinical Pediatrics*

### **Chris Feudtner, MD, PhD, MPH, HEC-C**

*Chief, Division of General Pediatrics  
Attending Physician, Complex Care, Palliative Care, & Medical Ethics  
Professor of Pediatrics, Medical Ethics and Health Policy*

### **Meghan Galligan, MD, MSHP**

*Medical Director, Patient Safety  
Medical Director, Center for Diagnostic Excellence  
Attending Physician, Complex Care  
Assistant Professor of Clinical Pediatrics*

### **Sarah Garbolino, BSN, RN, CPN**

*Regional Nurse Care Manager, Compass Care Program*

### **Shari Gitlin, MD**

*Attending Physician, Palliative Care & Complex Care*

### **William Glenn, BHS, RRT-NPS**

*Respiratory Therapist, Pulmonology & Inpatient Complex Care*

### **Adam Greenberg, MSN, CRNP**

*Co-Director, Adult Care and Transition Team  
Advanced Practice Provider, Care Management & Transition to Adult Care*

### **Sara Hasan, MD**

*Medical Director, Surgical Co-Management  
Physician Advisor, Case Management  
Attending Physician, Complex Care and Pediatric Hospital Medicine  
Clinical Assistant Professor of Pediatrics*

### **Noelle Heavey, MSN, RN, NE-BC, CPN**

*Nurse Manager, Care Development Department and CHOP Compass Care*

### **Dennis Hiller, BSN, RN**

*Program Director, General Surgery Education  
Nurse, General Surgery*

## Course Faculty (continued)

### **Annique K. Hogan, MD**

*Medical Director, Care Management and CHOP Compass Care*

*Medical Director, Complex Care Service Blue Team*

*Medical Director, CHOP Home Care*

*Attending Physician, Inpatient Complex Care and CHOP Compass Care*

*Associate Professor of Clinical Pediatrics*

### **Jennifer Hwang, MD, MHS, MSED**

*Director of Education, Pediatric Advanced Care Team*

*Attending Physician, Palliative Care*

*Associate Professor of Clinical Pediatrics*

### **Nicole Jaffe, MD**

*Attending Physician, Leukodystrophy, Developmental Pediatrics & Primary Care Pediatrics*

*Clinical Assistant Professor of Pediatrics*

### **Monica Jones**

*Senior Family Consultant, CHOP Patient Family Experience Team*

*Chairperson, Systems Family Advisory Council*

### **Alexis Karkosa, MSN, RN, CPN**

*Safety Quality Specialist, Clinical Educator*

*Nurse, Inpatient Complex Care*

### **Elana Katz, MD**

*Attending Physician, Physical Medicine and Rehabilitation*

*Associate Professor of Clinical Pediatrics*

### **Sophie Lieberman, MD**

*Attending Physician, Complex Care*

*Assistant Professor of Clinical Pediatrics*

### **Katie Locke, RN, BSN**

*Continuity Nurse, Inpatient Complex Care Gold Team*

### **Pamela Mazzeo, MD**

*Director, Complex Care Education and Training Program (CREATOR)*

*Director, Complex Care Quality Improvement*

*Attending Physician, Complex Care and Pediatric Hospital Medicine*

*Associate Professor of Clinical Pediatrics*

### **Astrela Moore, PharmD, BCPPS**

*CHOP Pharmacy Residency Program Preceptor*

*Clinical Pharmacy Specialist, Gastroenterology, Complex Care & Physical Medicine and Rehabilitation*

### **Ashley Palmer**

*Family Partner, Lived Experience Caregiver*

### **Melissa Phillips, CRNP-AC/PC**

*Nurse Practitioner, Otorhinolaryngology*

### **Mary Pipan, MD**

*Director, Trisomy 21 Program*

*Co-Director, Developmental Behavioral Pediatrics Fellowship Program*

*Attending Physician, Developmental Pediatrics*

*Clinical Associate Professor of Pediatrics*

## Course Faculty (continued)

### **Christine Quake, MD**

*CHOP CREATOR Training Attending*

*Attending Physician, Gastroenterology & Complex Care*

*Pediatric Clinical Instructor*

### **Sheila Quinn, DO**

*Attending Physician, Internal Medicine, Primary Care*

*Assistant Professor of Clinical Medicine*

### **Alexandra Seabury, MD, MS**

*Fellow, Developmental Pediatrics*

*Pediatric Clinical Instructor*

### **Akhila Shapiro, MD**

*Co-Medical Director, General Pediatrics Residency Services*

*Attending Physician, Complex Care*

*Clinical Assistant Professor of Pediatrics*

### **Alyssa Siegel, MD**

*Director, CHOP NJ Transition to Adult Coordinated Care*

*Attending Physician, CHOP Compass Care*

*Clinical Associate Professor of Pediatrics*

### **Miriam Stewart, MD**

*Chief Well-Being Officer*

*Attending Physician, Palliative Care*

*Associate Professor of Clinical Pediatrics*

### **Dava Szalda, MD, MSHP**

*Co-Director, Adult Care and Transition Team*

*Program Director, Internal Medicine Pediatrics Training Program*

*Attending Physician, Internal Medicine and Pediatric Adult Care and Transition Team*

*Associate Professor of Pediatrics and Internal Medicine*

### **Danna Tauber, MD, MPH**

*Senior Medical Director, Inpatient Pulmonary and Sleep Medicine*

*Co-Associate Medical Director, Technology Dependence Center*

*Attending Physician, Pulmonology*

*Professor of Clinical Pediatrics*

### **Rebecca Tenney-Soeiro, MD, MEd**

*Associate Division Chief of Education and Innovation, General Pediatrics*

*Director, Pediatric Hospital Medicine Fellowship Program*

*Attending Physician, Complex Care and Pediatric Hospital Medicine*

*Professor of Clinical Pediatrics*

### **David Weber, MD, MSCE**

*Attending Physician, Endocrinology*

*Assistant Professor of Clinical Pediatrics*

### **Quinn Weisman, MD**

*Attending Physician, Inpatient Complex Care*

## Planning Committee

**Morgan Congdon, MD, MPH, MSED**

**Kristine A. DellaBadia, MD**

**Matt Demczko, MD**

**Michael Fox, MD, MEd**

**Annique K. Hogan, MD**

**Nicole Jaffe, MD**

**Pamela Mazzeo, MD**

**Akhila Shapiro, MD**

**Rebecca Tenney-Soeiro, MD, MSED**

**Holly Bridgman**

*Administrative & Clinical Services Coordinator*

**Donna DiVito**

*Project Manager*



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