



Complex Care Conference

Thursday – Saturday, September 25 – 27, 2025

HUB for Clinical Collaboration
on the CHOP Philadelphia Campus

Course Overview

This two-and-a-half-day conference is intended for providers who currently care for children with medical complexity (CMC) or who are interested in learning to care for this population. This one-of-a-kind program offers an array of didactic and interactive sessions that will cover key complex care content areas, including a review of current diagnostic and management strategies, care of children with medical technology use, and innovations in research, medical education, patient advocacy, and models of care. Through learning, sharing, and networking, the goals of this educational conference are to give our collaborative community the tools necessary to best care for CMC and support their families.

Course Objectives

- Develop improved proficiency in consensus-based and evidence-based management of children with medical complexity
- Perform hands-on skills training to care for children who use medical technology, including enteral feeding tubes, central lines, and respiratory technologies
- Explain how interprofessional team-based approaches can enhance the shared care of medically complex patients in various settings
- Employ effective communication tools to promote shared decision making among providers, patients and caregivers
- Foster their sense of belonging to a community of providers dedicated to care for children with medical complexity

General Information and Course Registration Fees

The conference will be held in The Hub for Clinal Collaboration at Children's Hospital of Philadelphia. The registration fee includes continental breakfast, breaks, lunch, and syllabus material.

Physicians: \$650

APPs/Nurses/ Other Healthcare Providers: \$500

Fellows/Physician Trainees: \$400

Accreditation



In support of improving patient care, this activity has been planned and implemented by the Children's Hospital of Philadelphia. The Children's Hospital of Philadelphia is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team.

Designation of Credit

Physicians: Children's Hospital of Philadelphia designates this live activity for a maximum of 18.5 *AMA PRA Category 1 Credits™*. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

Nurses: This program provides 18.5 ANCC contact hours.

Joint Accreditation



This activity was planned by and for the healthcare team, and learners will receive 7.0 Interprofessional Continuing Education (IPCE) credit for IPCE CREDIT™ learning and change.

Hotel Accommodations

A block of rooms has been reserved at reduced rates at The Study at University City located just a few blocks from Children’s Hospital. The group overnight rate is \$249 single and double occupancy plus a 16.25% room tax. Participants are required to make their own hotel reservations by calling The Study directly at 215-387-1400. Please mention the name of the conference when making your reservation. The special room rate will be available until Monday, August 25, 2025. After that date, reservations will be accepted on a space and rate availability basis.

Cancellation and Refund Policy

Children’s Hospital of Philadelphia reserves the right to cancel or postpone any course due to any unforeseen circumstances. In the event of cancellation or postponement, Children’s Hospital of Philadelphia will refund any registration fees but is not responsible for any related costs, charges or expenses to participants, including cancellation charges assessed by airlines/travel agencies. In order to process refunds for course withdrawals, cancellations must be received in writing by Monday, September 8, 2025. No refunds will be issued thereafter.

Services for People With Disabilities

If special arrangements are required for an individual with a disability to attend this meeting, please contact the Continuing Medical Education Department at 215-590-5263.



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PROGRAM

Thursday, September 25, 2025

- 8:00 a.m. **Breakfast, Registration & Conference Overview**
- 8:30 a.m. **Introduction & Opening Keynote**
Annique K. Hogan, MD
Monica Jones, Family Advocate
- 9:30 a.m. **Care Plans and Care Coordination (Inpatient & Outpatient)**
Kathryn Leach, DNP, CPNP-PC
Christina McClam, MD
- 10:30 a.m. **Break**
- 10:45 a.m. **When to Access Developmental and Behavioral Care in Complex Patients**
Mary Pipan, MD
Winona Chua, MD
Alexandra Seabury, MD, MS
Kathleen Campbell, MD, MHSc
- 11:45 a.m. **Break & Grab Lunch**
- 12:00 p.m. **Lunch & Learn: Bone Health in Children with Medical Complexity**
David Weber, MD, MSCE
- 1:00 p.m. **Respiratory Insufficiency and Obstructive Sleep Apnea**
Danna Tauber, MD, MPH
Kristine A. DellaBadia, MD
- 2:00 p.m. **Aspiration**
Antoinette Wannes Daou, MD
Akhila Shapiro, MD
- 3:00 p.m. **Break**
- 3:15 p.m. **Choose Your Own Adventure:**
1. **Clinical Care: Sialorrhea**
Elana Katz, MD
Morgan Congdon, MD, MPH, MSEd

2. **Program Development: Complex Care Medical Directors & Operations Leadership Meeting**
Annique K. Hogan, MD
 3. **Professional Development: Caring for Ourselves So We Can Care for Others: Resilience for Healthcare Professionals**
Miriam Stewart, MD
- 4:15 p.m. **Break**
- 4:30 p.m. **Choose Your Own Adventure:**
1. **Joint Session of Hands-on Learning Clinical Care:**
 - **Tracheostomies and Airway Management**
Melissa Phillips, CRNP-AC/PC
 - **Respiratory Clearance Therapies**
William Glenn, BHS, RRT-NPS
Quinn Weisman, MD
 2. **Communication & Professional Development: ‘Such a Lovely Family’: How We Talk to and About Families**
Shari Gitlin, MD
 3. **Program Development & Clinical Care: Synergy with Specialists**
Matt Demczko, MD
Nicole Jaffe, MD
- 5:30 p.m. **Adjourn for the Day**

Friday, September 26, 2025

- 8:00 a.m. **Breakfast**
- 8:30 a.m. **Keynote: How a Theory of Medical Complexity Can Improve Patient Care**
Chris Feudtner, MD, PhD, MPH, HEC-C
- 9:30 a.m. **Pain & Irritability in Children with Severe Neurologic Impairment**
Julie Hauer, MD
Pamela Mazzeo, MD
Kristine A. DellaBadia, MD
- 10:30 a.m. **Break**
- 10:45 a.m. **Gastrointestinal Dysfunction in Children with Medical Complexity**
Pamela Mazzeo, MD
Christina McClam, MD
Astrela Moore, PharmD, BCPPS
Christine Quake, MD
- 11:45 a.m. **Break & Grab Lunch**
- 12:00 p.m. **Lunch & Learn: Benefits, Complications & Shared Decision Making about Enteral Feeding Tubes**
Annique K. Hogan, MD
Nicole Jaffe, MD

- 1:15 p.m. Break
- 4:30 p.m. Choose Your Own Adventure:
- Clinical Care: Caregiver Teaching, Safety Preparations, Discharge Readiness & Community Resources Panel**
Emily Baumley, LSW
Meghan Galligan, MD, MSHP
Alexis Karkosa, MSN, RN, CPN
Katie Locke, RN, BSN
Ashley Palmer, Family Partner
 - Clinical Care: Genetic Testing – What, How, and When to Send?**
Matt Demczko, MD
 - Clinical Care: Hypertonia and Baclofen Pumps**
Elana Katz, MD
Jennifer Danzig, MD
- 2:30 p.m. Break
- 2:45 p.m. Choose Your Own Adventure:
- Hands-on Clinical Care: Enteral Tubes & Central Line Learning Stations**
Dennis Hiller, BSN, RN
Alexis Karkosa, MSN, RN, CPN
 - Clinical Care: Sexual & Reproductive Healthcare for Youth with Intellectual & Developmental Disabilities: Understanding Unmet Needs & Supporting Ethical Decision-Making**
Julia Durante, MD, MPH
 - Program Development & Professional Development – Complex Care Sustainability: Billing for Primary Outpatient & Consultative Services**
Annique K. Hogan, MD
Nicole Jaffe, MD
- 3:45 p.m. Break
- 4:00 p.m. Choose Your Own Adventure:
- Clinical Care: Case Based – Multi-System Management of Complex Presentations**
Sara Hasan, MD
Sophie Lieberman, MD
 - Program Development: Role of Multi-Disciplinary Team in Complex Care Collaborative Models**
Sarah Garbolino, BSN, RN, CPN
Noelle Heavey, MSN, RN, NE-BC, CPN
Katie Locke, RN, BSN
Kathryn Leach, DNP, CPNP-PC

3. Program Development & Clinical Care: Transition to Adult Care

Adam Greenberg, MSN, CRNP

Dava Szalda, MD, MSHP

Alyssa Siegel, MD

Shiela Quinn, DO

5:00 p.m. Adjourn for the Day

Saturday, September 27, 2025

8:00 a.m. Breakfast

8:30 a.m. Iterative Decision Making & Uncertainty

Julie Hauer, MD

9:30 a.m. Break

**9:45 a.m. Trauma-informed Communication with the Chronic Caregiver:
From Disconnection to Connection**

Tara Batat, MD

11:00 a.m. Break

11:15 a.m. Choose Your Own Adventure:

**1. Communication: Introducing Palliative Care and Goals of Care
(Workshop Style)**

Jennifer Hwang, MD, MHS, MEd

**2. Professional Development: Research & QI Initiatives –
Panel & Discussion**

Chris Feudtner, MD, PhD, MPH, HEC-C

Pamela Mazzeo, MD

**3. Professional Development: Teaching Complex Care to Pediatric
Trainees & Advanced Practice Providers – Panel & Discussion**

Kristine A. DellaBadia, MD

Kathryn Leach, DNP, CPNP-PC

Christina McClam, MD

Rebecca Tenney-Soeiro, MD, MEd

12:30 p.m. Closing Remarks

Unless otherwise noted, faculty is from the Children's Hospital of Philadelphia and/or the Perelman School of Medicine at the University of Pennsylvania.

Course Directors

Christina McClam, MD

*Director, Continuing Medical Education for Division of General Pediatrics
Associate Director, Complex Care Education and Training Program
Attending Physician, Complex Care & Compass Care Program
Clinical Assistant Professor of Pediatrics*

Kathryn Leach, DNP, CPNP-PC

*Director, Doctor of Nursing Practice Program, Wilmington University
Nurse Practitioner, CHOP Compass Care Program & Complex Care Consult Team*

Invited Speaker

Julie Hauer, MD

*Attending Physician, Complex Care and Palliative Care, Boston Children's Hospital
Professor of Pediatrics, Harvard Medical School*

Course Faculty

Tara Bamat, MD

*Associate Designated Institutional Official for Physician Trainee Well-Being
Director of Operations, VitalTALK@CHOP
Attending Physician, Complex Care and Palliative Care
Associate Professor of Clinical Pediatrics*

Emily Baumley, LSW

Social Worker, Complex Care

Kathleen Campbell, MD, MHSc

*Postdoctoral Research Fellow
Attending Physician, Developmental Pediatrics
Pediatric Clinical Instructor*

Winona Chua, MD

*Attending Physician, Complex Care, Pediatric Hospital Medicine, Neurodevelopmental Pediatrics & Acupuncture
Clinical Associate Professor of Pediatrics*

Morgan Congdon, MD, MPH, MEd

*Director, Division of General Pediatrics Medical Education Scholarship
Director of Education, The David N. Pincus Global Health Fellowship Program
Attending Physician, Complex Care & Pediatric Hospital Medicine
Assistant Professor of Clinical Pediatrics*

Jennifer Danzig, MD

*Associate Medical Director, Office of Feedback
Attending Physician, Complex Care and Pediatric Hospital Medicine
Clinical Associate Professor of Pediatrics*

Antoinette Wannes Daou, MD

*Lead, Pediatric Bronchoscopy Education
Pulmonary Co-Lead, Pediatric Airway Disorders
Attending Physician, Pulmonology
Assistant Professor of Clinical Pediatrics*

Course Faculty (continued)

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*Co-Director, Advanced Practice Provider General Pediatrics Education
Assistant Director, General Pediatrics Point-of-Care Ultrasound
Attending Physician, Complex Care and Pediatric Hospital Medicine
Assistant Professor of Clinical Pediatrics*

Matt Demczko, MD

*Education and Fellowship Director, Mitochondrial Medicine Program
Attending Physician, Complex Care, Human Genetics & Mitochondrial Medicine
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Julia Durante, MD, MPH

*Medical Director, Pediatric and Adolescents Gynecologic Services
Attending Physician, Adolescent Medicine
Assistant Professor of Clinical Pediatrics*

Chris Feudtner, MD, PhD, MPH, HEC-C

*Chief, Division of General Pediatrics
Attending Physician, Complex Care, Palliative Care, & Medical Ethics
Professor of Pediatrics, Medical Ethics and Health Policy*

Meghan Galligan, MD, MSHP

*Medical Director, Patient Safety
Medical Director, Center for Diagnostic Excellence
Attending Physician, Complex Care
Assistant Professor of Clinical Pediatrics*

Sarah Garbolino, BSN, RN, CPN

Regional Nurse Care Manager, Compass Care Program

Shari Gitlin, MD

Attending Physician, Palliative Care & Complex Care

William Glenn, BHS, RRT-NPS

Respiratory Therapist, Pulmonology & Inpatient Complex Care

Adam Greenberg, MSN, CRNP

*Co-Director, Adult Care and Transition Team
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Noelle Heavey, MSN, RN, NE-BC, CPN

Nurse Manager, Care Development Department and CHOP Compass Care

Dennis Hiller, BSN, RN

*Program Director, General Surgery Education
Nurse, General Surgery*

Course Faculty (continued)

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Medical Director, Care Management and CHOP Compass Care

Medical Director, Complex Care Service Blue Team

Medical Director, CHOP Home Care

Attending Physician, Inpatient Complex Care and CHOP Compass Care

Associate Professor of Clinical Pediatrics

Jennifer Hwang, MD, MHS, MSED

Director of Education, Pediatric Advanced Care Team

Attending Physician, Palliative Care

Associate Professor of Clinical Pediatrics

Nicole Jaffe, MD

Attending Physician, Leukodystrophy, Developmental Pediatrics & Primary Care Pediatrics

Clinical Assistant Professor of Pediatrics

Monica Jones

Senior Family Consultant, CHOP Patient Family Experience Team

Chairperson, Systems Family Advisory Council

Alexis Karkosa, MSN, RN, CPN

Safety Quality Specialist, Clinical Educator

Nurse, Inpatient Complex Care

Elana Katz, MD

Attending Physician, Physical Medicine and Rehabilitation

Associate Professor of Clinical Pediatrics

Sophie Lieberman, MD

Attending Physician, Complex Care

Assistant Professor of Clinical Pediatrics

Katie Locke, RN, BSN

Continuity Nurse, Inpatient Complex Care Gold Team

Pamela Mazzeo, MD

Director, Complex Care Education and Training Program (CREATOR)

Director, Complex Care Quality Improvement

Attending Physician, Complex Care and Pediatric Hospital Medicine

Associate Professor of Clinical Pediatrics

Astrela Moore, PharmD, BCPPS

CHOP Pharmacy Residency Program Preceptor

Clinical Pharmacy Specialist, Gastroenterology, Complex Care & Physical Medicine and Rehabilitation

Ashley Palmer

Family Partner, Lived Experience Caregiver

Melissa Phillips, CRNP-AC/PC

Nurse Practitioner, Otorhinolaryngology

Mary Pipan, MD

Director, Trisomy 21 Program

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Attending Physician, Developmental Pediatrics

Clinical Associate Professor of Pediatrics

Course Faculty (continued)

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*CHOP CREATOR Training Attending
Attending Physician, Gastroenterology & Complex Care
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